

Mammography Patient Bill of Rights

EACH TIME YOU RECEIVE A MAMMOGRAM, YOU ARE ENTITLED TO THE FOLLOWING RIGHTS:

1. To be treated with dignity and respect.
2. To not be denied service or discriminated against solely because you do not have a referring physician.
3. To discuss any radiation concerns you may have with the Responsible Physician and/or technologist.
4. To be told, upon request, the amount of radiation exposure you will receive.
5. To receive a written statement about your test results and any necessary follow-up, directly from the mammography center within 30 days of the mammogram.
6. To discuss your results with a physician.
7. To see and copy your medical records during normal business hours of the facility.
8. To be informed when scheduling an appointment that, if you are changing mammography centers, you should have your most recent mammogram sent to the center or bring it with you.
9. To temporarily or permanently transfer the original mammograms or copies of your mammogram reports.
10. To be given the name, address, and phone number of the MDPH Radiation Control Program in case you wish to make a complaint and that of the American College of Radiology for serious unresolved problems.
11. To obtain educational materials on breast cancer risk factors, symptoms, breast self-exams, mammography, and recommended timing for your next mammogram.
12. To have these rights visibly posted at the facility where you receive your mammogram.
13. To have these rights and educational materials available to you in clear, easy-to-understand language or in alternative formats.

Massachusetts Department of Public Health



Women's Health Network

For information about free services call toll free 1-877-414-4447
(TTY 617-624-5992)

Radiation Control Program

For information on licensed mammography sites call 617-727-6214